

# RESIDENT COUNCIL MEETING

**Purdy Pavilion** 

**DATE:** January 30, 2024

| PRESENT: P1: Ross S Doris DC Helen E Mervyn L Lucy G |                            |  | P2:<br>M. Angie<br>Daniel C<br>Dan A<br>Carol | STAFF PRESENT: | Caitlin MacGregor, RecT<br>Raylee DeVlaming, SW |
|--|----------------------------|--|---|----------------|---|
|  | Prunella<br>Sheila + David |  | P3:   | REGRETS:       | Linda M   |
| RECORDER   | Caitlin Ma                 | cGregor, RecT  |   |                |   |
| TOPI   | C                          |  | DISCUS  | SSION          | ACTION ITEMS                                    |
| 1.0 Previous month meeting minutes                   |                            | Motion of approval of previous month's minutes by Carol; seconded by Doris.  |   |                |   |
| 2.0 Department updates                               |                            | <ul> <li>Social Wo</li> <li>Rayle</li> <li>Work</li> <li>and v</li> <li>Kriste</li> <li>Recreation</li> <li>New</li> </ul> |   |                |   |
|  |                            | on P2<br>o Recre<br>progr  |   |                |   |

- Residents who are interested in programs on other floors should have an All Floors calendar
- Don't love having Pub on Wednesday afternoons could this be moved back to Fridays in 2025
- Outings would like to have more places/outings on the calendar.
   Happy to hear that there will be 2 outings per week going forward.

#### Rehab:

- Ayan, new OT, has started work. Welcome! She will work primarily on P3 and help out on P1.
- Caitlin, speech language pathologist, will be at Purdy full-time until February 16<sup>th</sup> when she accepts a new position. Management is currently recruiting for the position in the hope that there will not be much time without a SLP at Purdy.

### Dietitians:

- Li, our previous dietitian, has accepted a new position and left Purdy.
   She will be missed!
- Maryam is back from maternity leave and will have a cast of casual staff to help her out

## Nursing:

No updates

## Management:

- Administration has ordered name tags for all staff who have lost theirs.
   Bulk order was placed in December. I am hoping that by March that all staff are wearing their name tags as an expectation as outlined in the December memo to all staff.
- There will be a new foot care nurse by February 2024. Currently, we are in the final phase of the contract review and approval. The new provider will be a cheaper option: \$50. Francine will also still be coming to Purdy; residents will have choice between the two providers.
  - Resident's comments: very happy to have this thank you to management

Send thanks to management.

| 3.0 New business | Spring Festive Lunch: March 19-21  |  |  |  |  |  |
|------------------|--|--|--|--|--|--|
|                  | Any requests for food?   |  |  |  |  |  |
|                  | o Lasagne  | Send to food services for                      |  |  |  |  |
|                  | o Tacos w sour cream & guacamole   | information.                                   |  |  |  |  |
|                  | Change in staff liaison  |  |  |  |  |  |
|                  | Raylee taking over from Caitlin  |  |  |  |  |  |
|                  | Food concerns from residents:  |  |  |  |  |  |
|                  | <ul> <li>Why are lunch and dinner always at different times? Preference for<br/>dinner to always be served by 5PM and lunch by 12:15PM.</li> </ul>                         | Send queries/comments to RCCs & food services. |  |  |  |  |
|                  | Order of serving still an issue – some residents waiting up to one hour for their meal   |  |  |  |  |  |
|                  | <ul> <li>Resident question: Can residents at the same table who are<br/>able to eat independently be served first for improved meal<br/>time social experience?</li> </ul> |  |  |  |  |  |
|                  | <ul> <li>Resident question: Plates are coming cold &amp; cools food down<br/>quickly – can they come up warm? Or get food warmers?</li> </ul>                              |  |  |  |  |  |
|                  | o Resident question: Different quality of food on weekends – especially  |  |  |  |  |  |
|                  | soups that are not as good. Is there a different cook in? Can there be   |  |  |  |  |  |
|                  | more standardization between the week staff and weekend staff?   |  |  |  |  |  |
|                  | Residents appreciate having a choice between entrees & feel the  |  |  |  |  |  |
|                  | dietary aides are getting faster at serving  |  |  |  |  |  |
|                  | Christmas dinner concerns:   |  |  |  |  |  |
|                  | <ul> <li>Why was there processed turkey served? Strong preference<br/>for real turkey. Processed was "terrible".</li> </ul>  |  |  |  |  |  |
|                  | <ul> <li>Can we have more than one vegetable served? A lot of people</li> </ul>  |  |  |  |  |  |
|                  | don't like brussels sprouts.   |  |  |  |  |  |
|                  | Residents to go to dietitians to clarify preferences so  |  |  |  |  |  |
|                  | they're not being sent things that they don't like or want to eat.   |  |  |  |  |  |
|                  | <ul> <li>Menu read "pumpkin pie", but we received pumpkin tarts.</li> </ul>  |  |  |  |  |  |
|                  | Portions were too small.   |  |  |  |  |  |
|                  | <ul> <li>Christmas dinner overall was rated 4/10 from several</li> </ul>   |  |  |  |  |  |
|                  | residents.   |  |  |  |  |  |

|                                 | <ul> <li>Twice a month should either have a cooked meal or ordered in from a<br/>restaurant from the activity workers.</li> </ul> |  |  |  |  |
|---------------------------------|---|--|--|--|--|
| 4.0 Meeting adjournment         | Motion to end meeting by Ross; seconded by Doris.   |  |  |  |  |
| Next Meeting: February 27, 2024 |   |  |  |  |  |